

SELECTED FINANCIAL DATA

(in millions, except per share amounts)

YEARS ENDED DECEMBER 31,

	2021	2020	2019	2018	2017	2016	2015	2014	2013	2012	2011
INCOME STATEMENT											
Service revenues	\$ 6,461.4	\$ 5,109.0	\$ 6,074.4	\$ 5,800.3	\$ 5,266.8	\$ 5,250.4	\$ 5,094.9	\$ 4,695.0	\$ 4,245.9	\$ 4,111.2	\$ 3,777.0
Net income	\$ 598.6	\$ 306.3	\$ 454.4	\$ 434.3	\$ 290.6	\$ 343.4	\$ 357.8	\$ 305.9	\$ 252.2	\$ 209.9	\$ 149.9
Diluted net income per share, as reported	\$ 5.36	\$ 2.70	\$ 3.90	\$ 3.57	\$ 2.33	\$ 2.67	\$ 2.69	\$ 2.26	\$ 1.83	\$ 1.50	\$ 1.04
Diluted shares	111.7	113.3	116.4	121.6	124.9	128.8	132.9	135.5	137.6	139.4	141.8
Dividends declared per share	\$ 1.52	\$ 1.36	\$ 1.24	\$ 1.12	\$.96	\$.88	\$.80	\$.72	\$.64	\$.60	\$.56
CASH FLOWS											
Capital expenditures*	\$ 67.9	\$ 66.6	\$ 89.8	\$ 42.5	\$ 40.8	\$ 83.0	\$ 75.1	\$ 62.8	\$ 53.7	\$ 50.1	\$ 56.5
Net cash flows before financing activities	\$ 515.5	\$ 606.0	\$ 417.5	\$ 483.8	\$ 374.5	\$ 329.8	\$ 320.3	\$ 252.1	\$ 211.4	\$ 216.2	\$ 192.9
Repurchase of common stock	\$ 287.7	\$ 159.2	\$ 277.5	\$ 353.5	\$ 231.7	\$ 176.0	\$ 271.1	\$ 153.8	\$ 168.0	\$ 176.8	\$ 168.1
Dividends paid	\$ 170.6	\$ 155.9	\$ 145.6	\$ 136.4	\$ 121.0	\$ 114.2	\$ 107.6	\$ 97.6	\$ 89.2	\$ 84.1	\$ 80.3
BALANCE SHEET											
Accounts receivable, net	\$ 984.7	\$ 714.2	\$ 832.8	\$ 794.4	\$ 732.4	\$ 703.2	\$ 704.6	\$ 657.7	\$ 551.9	\$ 512.9	\$ 493.3
Total assets	\$ 2,952.4	\$ 2,557.4	\$ 2,311.4	\$ 1,903.1	\$ 1,867.5	\$ 1,778.0	\$ 1,671.0	\$ 1,620.8	\$ 1,497.7	\$ 1,367.0	\$ 1,297.4
Stockholders' equity	\$ 1,381.1	\$ 1,205.3	\$ 1,143.7	\$ 1,063.2	\$ 1,105.3	\$ 1,086.6	\$ 1,003.8	\$ 979.9	\$ 919.6	\$ 842.0	\$ 800.5

* Capital expenditures for the years ended December 31, 2021, 2020 and 2019 include capitalized cloud computing implementation costs.