NON-GAAP FINANCIAL MEASURES

REVENUE GROWTH RATES (%) (UNAUDITED):

	Year-Over-Year Growth Rates (As Reported)						Non-GAAP Year-Over-Year Growth Rates (As Adjusted)					
	201	2017		20	18		2017		201		18	
	Q3	Q4	Q1	Q2	Q3	Q4	Q3	Q4	Q1	Q2	Q3	Q4
Global												
Accountemps	-2.0	4.9	8.0	9.3	8.1	8.4	-1.1	3.6	6.6	7.8	8.6	8.7
OfficeTeam	0.3	7.6	10.6	9.8	7.7	4.0	0.9	5.9	8.2	7.7	7.8	4.1
RH Technology	-6.3	-1.5	1.7	8.6	12.4	11.4	-5.2	-2.2	1.2	7.5	12.6	11.4
RH Management Resources	4.8	9.9	10.2	7.2	2.8	4.1	5.2	7.5	7.0	7.9	8.1	9.1
Temporary and consultant staffing	-1.1	5.3	8.0	9.0	7.9	7.1	-0.4	3.8	6.2	7.7	8.9	8.0
Permanent placement staffing .	5.9	18.1	17.1	19.9	16.5	12.8	6.7	16.1	15.0	18.0	17.4	13.5
Total staffing	-0.5	6.4	8.8	10.1	8.7	7.6	0.3	4.9	7.0	8.8	9.8	8.5
Protiviti	-4.0	6.5	5.9	18.5	21.2	22.8	-2.7	5.5	4.7	14.2	17.5	19.2
Total	-1.0	6.4	8.4	11.4	10.7	10.1	-0.2	5.0	6.7	9.6	11.1	10.3
United States												
Temporary and consultant staffing	-4.5	1.2	3.4	5.6	6.8	7.4	-3.0	1.3	3.9	5.3	6.5	6.3
Permanent placement staffing .	1.5	13.1	14.2	17.6	17.0	16.4	3.2	13.2	14.8	17.3	16.7	15.3
Total staffing	-4.0	2.1	4.3	6.7	7.7	8.1	-2.5	2.2	4.8	6.4	7.4	7.1
Protiviti	-6.9	2.2	1.0	11.8	17.3	17.6	-5.4	2.3	1.5	11.5	17.1	16.4
Total	-4.5	2.1	3.7	7.5	9.3	9.7	-3.0	2.2	4.2	7.2	9.0	8.7
International												
Temporary and consultant staffing	12.6	22.0	26.0	22.0	11.6	6.1	10.2	14.0	15.5	16.7	17.8	14.1
Permanent placement staffing.	16.5	29.5	23.6	25.0	15.4	5.6	15.1	22.8	16.0	18.8	18.8	10.4
Total staffing	13.2	23.0	25.7	22.4	12.1	6.0	10.9	15.2	15.5	17.0	17.9	13.6
Protiviti	11.5	29.3	32.2	51.9	38.3	45.1	11.6	22.7	22.0	25.5	19.5	29.5
Total	12.9	23.8	26.5	26.0	15.5	11.2	11.0	16.1	16.3	18.1	18.2	16.0

The non-GAAP financial measures included in the table above adjust for the following items:

Foreign Currency Translation. The "As Reported" revenue growth rates are based upon reported revenues, which include the impact of changes in foreign currency exchange rates. In order to calculate "Constant Currency" revenue growth rates, as-reported amounts are retranslated using foreign exchange rates from the prior year's comparable period.

Billing Days. The "As Reported" revenue growth rates are based upon reported revenues. Management calculates a global, weighted-average number of billing days for each reporting period based upon inputs from all countries and all lines of business. In order to remove the fluctuations caused by comparable periods having different billing days, the company calculates "same billing day" revenue growth rates by dividing each comparative period's reported revenues by the calculated number of billing days for that period to arrive at a "per billing day" amount. The "same billing day" growth rates are then calculated based upon the "per billing day" amounts.

Intercompany Adjustments. The "As Reported" revenue growth rates are based upon reported revenues. In order to remove the fluctuations caused by the impact of certain intercompany adjustments, applicable comparative period revenues are reclassified to conform with the current period presentation.

The term "As Adjusted" means that the impact of different billing days, constant currency fluctuations, and certain intercompany adjustments are removed from the revenue growth rate calculation. A reconciliation of the non-GAAP year-over-year revenue growth rates to the "As Reported" year-over-year revenue growth rates is included herein on Pages 2-4.

NON-GAAP FINANCIAL MEASURES

REVENUE GROWTH RATE (%) RECONCILIATION (UNAUDITED):

Year-Over-Year Revenue Growth – GLOBAL										
	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018				
Accountemps										
As Reported	-2.0	4.9	8.0	9.3	8.1	8.4				
Billing Days Impact.	1.6	0.1	0.9	-0.3	-0.3	-0.7				
Currency Impact	-0.7	-1.4	-2.3	-1.2	0.8	1.0				
As Adjusted	-1.1	3.6	6.6	7.8	8.6	8.7				
OfficeTeam										
As Reported.	0.3	7.6	10.6	9.8	7.7	4.0				
Billing Days Impact.	1.6	0.1	0.8	-0.3	-0.4	-0.7				
Currency Impact	-1.0	-1.8	-3.2	-1.8	0.5	0.8				
As Adjusted	0.9	5.9	8.2	7.7	7.8	4.1				
Robert Half Technology										
As Reported	-6.3	-1.5	1.7	8.6	12.4	11.4				
Billing Days Impact.	-0.3 1.5	-1.3	0.8	-0.3	-0.3	-0.9				
Currency Impact	-0.4	-0.7	-1.3	-0.8	-0.5 0.5	0.7				
Intercompany Adjustments		-0./	-1.3	-0.8	0.3					
	-5.2	-2.2	1.2	7.5	12.6	0.2				
As Adjusted	-5.2		1.2		12.0	11.4				
Robert Half Management Resources										
As Reported	4.8	9.9	10.2	7.2	2.8	4.1				
Billing Days Impact	1.6	0.1	0.8	-0.4	-0.4	-0.8				
Currency Impact	-1.2	-2.5	-4.0	-2.2	1.0	1.4				
Intercompany Adjustments				3.3	4.7	4.4				
As Adjusted	5.2	7.5	7.0	7.9	8.1	9.1				
Temporary and consultant staffing										
As Reported	-1.1	5.3	8.0	9.0	7.9	7.1				
Billing Days Impact.	1.5	0.1	0.8	-0.4	-0.4	-0.8				
Currency Impact	-0.8	-1.6	-2.6	-1.4	0.7	1.0				
Intercompany Adjustments				0.5	0.7	0.7				
As Adjusted	-0.4	3.8	6.2	7.7	8.9	8.0				
Permanent placement staffing										
As Reported	5.9	18.1	17.1	19.9	16.5	12.8				
Billing Days Impact.	1.7	0.1	0.9	-0.4	-0.4	-0.7				
Currency Impact	-0.9	-2.1	-3.0	-1.5	1.3	1.4				
As Adjusted	6.7	16.1	15.0	18.0	17.4	13.5				
Total staffing										
As Reported	-0.5	6.4	8.8	10.1	8.7	7.6				
Billing Days Impact.	1.6	0.4	0.8	-0.4	-0.4	-0.7				
Currency Impact	-0.8	-1.6	-2.6	-1.4	0.8	1.0				
Intercompany Adjustments	-0.6	-1.0	-2.0	0.5	0.3	0.6				
	0.3	4.9	7.0	8.8	9.8	8.5				
As Adjusted		4.9			9.8					
Protiviti	4.0	6.5	<i>5</i> 0	10.5	21.2	22.0				
As Reported	-4.0	6.5	5.9	18.5	21.2	22.8				
Billing Days Impact.	1.6	1.0	0.7	-0.4	-0.4	-0.8				
Currency Impact	-0.3	-1.0	-1.9	-1.2	0.6	0.9				
Intercompany Adjustments				-2.7	-3.9	-3.7				
As Adjusted	-2.7	5.5	4.7	14.2	17.5	19.2				
Total										
As Reported	-1.0	6.4	8.4	11.4	10.7	10.1				
Billing Days Impact.	1.5	0.1	0.8	-0.4	-0.3	-0.8				
Currency Impact	-0.7	1.5	-2.5	-1.4	0.7	1.0				
As Adjusted	-0.2	5.0	6.7	9.6	11.1	10.3				

NON-GAAP FINANCIAL MEASURES

REVENUE GROWTH RATE (%) RECONCILIATION (UNAUDITED):

<u>Year-Over-Year Revenue Gr</u>	owth – UNIT	ED STATES	<u>3</u>			
	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018
Temporary and consultant staffing						
As Reported	-4.5	1.2	3.4	5.6	6.8	7.4
Billing Days Impact	1.5	0.1	0.5	-0.3	-0.3	-1.1
Currency Impact						
As Adjusted	-3.0	1.3	3.9	5.3	6.5	6.3
Permanent placement staffing						
As Reported	1.5	13.1	14.2	17.6	17.0	16.4
Billing Days Impact	1.7	0.1	0.6	-0.3	-0.3	-1.1
Currency Impact						
As Adjusted	3.2	13.2	14.8	17.3	16.7	15.3
Total staffing						
As Reported	-4.0	2.1	4.3	6.7	7.7	8.1
Billing Days Impact	1.5	0.1	0.5	-0.3	-0.3	-1.0
Currency Impact						
As Adjusted	-2.5	2.2	4.8	6.4	7.4	7.1
Protiviti						
As Reported	-6.9	2.2	1.0	11.8	17.3	17.6
Billing Days Impact	1.5	0.1	0.5	-0.3	-0.2	-1.2
Currency Impact						
As Adjusted	-5.4	2.3	1.5	11.5	17.1	16.4
Total						
As Reported	-4.5	2.1	3.7	7.5	9.3	9.7
Billing Days Impact	1.5	0.1	0.5	-0.3	-0.3	-1.0
Currency Impact						
As Adjusted	-3.0	2.2	4.2	7.2	9.0	8.7

NON-GAAP FINANCIAL MEASURES

REVENUE GROWTH RATE (%) RECONCILIATION (UNAUDITED):

Year-Over-Year Revenue Growth - INTERNATIONAL

	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018
Temporary and consultant staffing						
As Reported	12.6	22.0	26.0	22.0	11.6	6.1
Billing Days Impact	1.7	0.1	2.3	-1.2	-0.5	0.4
Currency Impact	-4.1	-8.1	-12.8	-6.9	3.2	4.4
Intercompany Adjustments				2.8	3.5	3.2
As Adjusted	10.2	14.0	15.5	16.7	17.8	14.1
Permanent placement staffing						
As Reported	16.5	29.5	23.6	25.0	15.4	5.6
Billing Days Impact	1.8	0.1	2.2	-1.2	-0.6	0.5
Currency Impact.	-3.2	-6.8	-9.8	-5.0	4.0	4.3
As Adjusted	15.1	22.8	16.0	18.8	18.8	10.4
Total staffing						
As Reported	13.2	23.0	25.7	22.4	12.1	6.0
Billing Days Impact	1.7	0.1	2.2	-1.1	-0.5	0.5
Currency Impact	-4.0	-7.9	-12.4	-6.7	3.3	4.4
Intercompany Adjustments				2.4	3.0	2.7
As Adjusted	10.9	15.2	15.5	17.0	17.9	13.6
Protiviti						
As Reported	11.5	29.3	32.2	51.9	38.3	45.1
Billing Days Impact	1.7		2.3	-1.3	-0.5	0.6
Currency Impact	-1.6	-6.6	-12.5	-6.4	2.7	4.2
Intercompany Adjustments				-18.7	-21.0	-20.4
As Adjusted	11.6	22.7	22.0	25.5	19.5	29.5
Total						
As Reported	12.9	23.8	26.5	26.0	15.5	11.2
Billing Days Impact	1.8	_	2.2	-1.3	-0.6	0.4
Currency Impact.	-3.7	7.7	-12.4	-6.6	3.3	4.4
As Adjusted	11.0	16.1	16.3	18.1	18.2	16.0

NON-GAAP FINANCIAL MEASURES (in thousands, except per share amounts)

NET INCOME AND DILUTED NET INCOME PER SHARE RECONCILIATION (UNAUDITED):

	Quarter Ended December 31,							Year Ended December 31,					
	2018				2017			2018			2017		
	Net Income	1 (1		Net Income		Diluted Net Income Per Share		Net Income	Diluted Net Income Per Share		Net Income	Diluted Net Income Per Share	
As Reported	\$113,564	\$.95	\$	47,047	\$.38	\$434,288	\$	3.57	\$290,584	\$ 2.33	
TCJA Impact (a)	(385)		_		33,737	_	.27	4,684		.04	33,737	.27	
Adjusted Non-GAAP Measure .	\$113,179	\$.95	\$	80,784	\$.65	\$438,972	\$	3.61	\$324,321	\$ 2.60	

Included in the quarter ended December 31, 2018, was a benefit to the company's provision for income taxes resulting from adjustments related to the true-up of the TCJA estimate booked in the fourth quarter of 2017. Included in the year ended December 31, 2018, were charges to the company's provision for income taxes, resulting from additional guidance related to the TCJA released in 2018, as well as adjustments to the estimated TCJA impact on deferred income tax net assets originally booked in the fourth quarter of 2017. The fourth quarter of 2017 included a one-time, non-cash charge to the company's provision for income taxes, resulting from the TCJA. The charge resulted primarily from a revaluation of the company's estimated deferred income tax net assets as of December 31, 2017.